



ASSISTING YOU THROUGH TRANSITION

People Are Talking About Us



"I heard about Downsizing Solutions through the LPGA Hamilton/Burlington chapter. I am downsizing from a three-storey townhouse to an 800' condo. **I could never have done this without this team!** You helped me sort through donations/garbage and items to keep. You dealt with a ton of wall art and you handled it all with great care. You also took away a lot of donations. It is nice to know it is going to people in need.

I would absolutely recommend you! Kudos to Jennifer and Lee-Anne for going up and down the stairs, taking donations, all day!"

~Deb, Burlington



A great moving day for "our sweet Dennis"! "Mary, I am extremely happy with the job you have done and the people you brought in to do the work. I'm so glad that Atria Burlington Gardens introduced you to me and that you introduced me to Team Logue – REMAX Escarpment Realty Inc. Everybody went about and beyond my expectations! You are so friendly and humorous! When I needed you, or called

you, you were right there for me. You did more than I actually expected you to do. I didn't expect you to hang all my pictures, make the bed, empty all the boxes and take them away! I could never have done this myself. I couldn't sleep at night because I was so worried about everything. One phone call and you and Sarah looked after everything. It was all done very quickly. Thank you so much. ~ Dennis S.

<https://atriaretirement.ca/retirement-communities/atria-canada-burlington-gardens-burlington-on/>
<https://teamlogue.ca/>

People Are Talking About Us



“Mary and her team of downsizers enable a gentle, quick and easy transition of my parents from their long-time home to a seniors' residence. **Although I live out of the country, Mary's excellent communication on the process and timelines helped make sure my parents' move and the clearing of the house went smoothly.**

Mary was very compassionate and understanding of the situation and made all the accommodations necessary to ensure that moving day was associated with minimal stress for me and my parents. Within a couple of hours, Mary's team had my parents' rooms set up for them and ready to move in. As for the cleaning of the house after their move, Mary's team were extremely respectful, efficient and resourceful, ensuring that all donations were appropriately channelled to donation, junk or packed nicely for me to take home. Her team also took care of the removal of my parents' car. I am extremely grateful to have been referred to Mary and her team and would recommend them to anyone in need of downsizing services. Mary is enthusiastic, compassionate, resourceful and made what was a difficult event for my family easier to handle.”

~Fami S, Boston | <https://www.sunriseseniorliving.ca/en/communities/on/sunrise-of-oakville>



Another great move to Grandview Retirement Living! “I am so happy that I chose Downsizing Solutions because I have had the best moving experience of my life! I have loved everyone who was involved with my move. I would recommend Downsizing Solutions to anyone. I have had the best move of my life.” ~ Shirley R.

<https://cornerstoneretirement.ca/location/grandview/>

People Are Talking About Us



Thanks Sarah Logue and Sarah Feere and Team Logue - REMAX Escarpment Realty Inc. for this referral! From downsizing John's house/prepping it for sale/to finally moving him into his lovely new retirement residence, we finally sat down with him tonight at The Hearthstone and enjoyed a lovely dinner with him. "Ladies, I am very pleased. I realize what an incredible job you had to do to get me here.

I'm glad I didn't have to do it! I played a very small part in this huge endeavour and it was a wonderful experience. I would recommend that people start downsizing way before they move. You all worked so hard to make the experience as easy as possible for me. It was great and I feel like we became friends during the process."

~John Wheeler, Burlington

<https://hearthstoneburlington.ca/> | <https://teamlogue.ca/>



Congrats to my team for ANOTHER amazing move. This was a big one and you pulled it off seamlessly! "We are very grateful to Downsizing Solutions, to owner Mary Dilly, and to the packing / moving / unpacking team that successfully moved us from our two-story, four-bedroom home of 47 years to a two-bedroom apartment in a retirement community. We were very grateful for the friendliness, positive attitude

and fantastic work ethic of the packing team of Jennifer, Leanne, Deb and Jordyn, and to the careful, pleasant and accommodating movers – John and Brian. Our move was complicated involving four different destinations for various pieces of furniture, and Mary managed it all for us, keeping our stress levels to a minimum. Thank you, Mary and team, we will recommend your services to everyone we know."

Blessings, Lorna & Barry from Milton

People Are Talking About Us



Another great move into Pearl & Pine Retirement Residence this month!

"One of the hardest events to go through in life is the move of a parent out of their beloved home where they have lived independently for many years. It is something our mother has fretted and worried about for a long time.

When it became apparent she was not able to live alone anymore it was followed by many emotions around moving her possessions and how much she'd be able to take with her to the retirement home.

Thank goodness we were made aware of Downsizing Solutions! Mary and her fabulous team quickly took charge and met with Mom and family to walk through her home and identify not only the furniture she wanted to move but all the other possessions there were important and memorable to her. Mary fully understood the emotions surrounding these decisions and was extremely understanding and helpful in making suggestions which made it much easier for Mom. Mary and her team then came in quickly and expertly packed everything and arranged for the movers. Moving day went off without a hitch and by mid-afternoon Mom had a fully furnished suite that felt like you were walking into her home. It was beautifully done! Her clothes were hanging in her closet, her kitchen and bathroom stuff put away and her curio cabinet with all her treasured figurines was set up exactly the way she had it in her home. We are all extremely grateful for all the work done by Mary and her team and will recommend them highly to anyone faced with any type of move. Mary is such a treat to work with and has endless energy that actually made the move a lot of fun! Thank you so much".

~ A. Sutherland, Burlington

<https://www.pearlandpineretirement.com/about-us/>

People Are Talking About Us



"It was a very long time coming to this point, and it took approximately six months from the time I was given Mary's number until I actually made the call to her for help in purging my house. I only met with her two weeks ago today and what a whirlwind it's been since, and it's done!

The team who came to help were awesome, efficient, fast and very encouraging when I needed a stronger push to let things go, but were also gentle when things got a little overwhelming at times on some items.

In the end I'm soooo glad I finally made that call as it's a big weight lifted off now that its done. Miracles do happen! Thank you so much for all your help. I will be keeping your number in case someone else I know needs your help!

~Kathy and Josh, Stoney Creek



"Having to deal with a family estate, I was mentally overwhelmed with the amount of stuff left at the property. Mary's crew made short work of sorting through all of the belongings and packing everything up. The moving guys also wasted no time and had everything on the truck quickly and efficiently.

The crew were also very flexible and understanding, even when we had to change the date or when the elevator broke down. Also thanks to Jennifer and Jordyn for doing a great cleaning afterwards. Thank you to Mary and her entire group that just took care of everything from start to finish. Highly recommend!!"

~ Glenn Nicholson

People Are Talking About Us



"Thank you to LaSalle Park Retirement Community's recommendation to call Downsizing Solutions when we had to move our mom because we didn't know where to start and we had to do it quickly. Mary was able to turn it around very quickly for us.

She arranged the movers and downsizers. The day went very smoothly, fast, efficient and everything back in its place. We greatly recommend this team to others! The movers were great too! And everything looks neater than before!"

Jeanette M, Burlington

<https://www.lasalleparkretirement.com/about-us/>



Another great move to Chartwell Waterford today! "Thank goodness for you ladies and Mary's company coming to our rescue and helping us make a hard transition easier. You were fast, efficient and organized. I would recommend you to others for sure."

Carolyn | <https://chartwell.com/on/oakville/waterford>

People Are Talking About Us



"What can I say? **I'm just amazed how well everything went. I expected some problems but there were absolutely none.** Your staff crew are absolutely excellent. They are all dedicated people who care. I would not hesitate to recommend Downsizing Solutions for any future work to anyone!

I really enjoyed working with you. Thank you."

~ Jim H, Burlington



Thanks to Gregory Jandricic for this referral. "Thanks Mary and team for all your hard work. I thought it would be really hard and I was really worried but you made sure it went smoothly and was fun at the same time! You and your team did a great job. You were all very efficient and very friendly.

I really enjoyed working with everyone. I couldn't believe how quickly you got the house prepared to be put on the market. The set up of my new apartment is amazing. I would definitely hire you again if I move. Now that you have downsized me, it won't be half as big a job as this one was."

~Tony P, Burlington

<https://www.linkedin.com/in/gregory-jandricic-b91488132/?originalSubdomain=ca>

People Are Talking About Us



A great internal move at Chartwell Waterford today.

This is the second time I have called you for help and, as usual, you and your team went above and beyond the call of duty! You are wonderful, my dear.

The team was great - the girls and the boys. You were all punctual, orderly, pleasant, efficient and fun! My cousin's new room looks just like home. You hung all her favourite pictures. Your team was so adaptable with the move, taking items to my house and to my daughter's house and to donation also. I will be calling you again and recommending to all my friends . Your team is the best."

~Audrey M, Oakville | <https://chartwell.com/on/oakville/waterford>



"Thank you, Mary, you and your team were the icing on the cake! Your professionalism and organizational skills took a lot of the stress off my clients' downsizing move. I knew with this sensitive move situation, you would be the best person for the job and I was right. Thank you, thank you."

Debbie Gibbs, ReMax Escarpment Realty
<http://sandysmallbone.com/>

People Are Talking About Us



Another fun move!

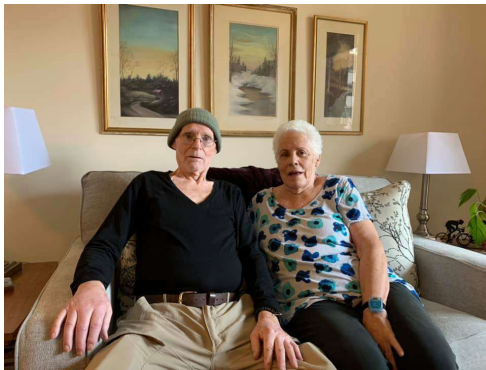
"Hi Ladies - thank you again for the marvelous job. My mom was really, really pleased. In addition to moving my mom to a smaller apartment, my mom was hospitalized for two months, leaving my wife and I who are from Montreal, to come in and get the move done. We were literally starting from zero and thought we had a very big job ahead of us. Enter Downsizing Solutions – Mary, Lee-Anne and crew. They turned what we thought was going to be an enormous task for us (on top of tending to my Mom in hospital), into a breeze. Two quick meetings later, my mom's former apartment was emptied, contents not going with her were donated to the appropriate charities, and her new apartment was move-in ready. Yesterday we brought her home to see it for the first time and with as much as possible placed in familiar places and the rest neatly organized, she really did come home. Thank you, Mary, to you and your crew for my mom's happy homecoming."

~Sue K, St. Catharines | <http://www.niggv.on.ca/>

People Are Talking About Us



“Moving a parent into a nursing home is so overwhelming. There are plenty of emotions to deal with along with a sense of not knowing how to begin dismantling the life your parents built. Mary and her dream team came in and gave me focus, wonderful support along with a great sense of humour. Her team is there for you for the entire process. As soon as I signed shoulders. I highly recommend Mary and her team!”
~Carol Ann O, Burlington



“You were a Godsend, Mary. You made the move a lot easier because I knew you were there if I needed more help or telling me ‘everything is going to be okay. It is going to work out’. That was really important to me because I felt overwhelmed, scared and anxious. I relied on you and Natasha to help me through those times when I was feeling really awful. My daughter was there too but that wasn’t the same. Natasha was absolutely wonderful helping me sort through the stuff that I wasn’t sure if I should take with us or donate. That was really helpful. You were so much fun. We appreciated all the great lunches. You girls are wonderful. Thank you so much. I appreciate you putting us with us. Thank God that you are here to help people like us.”

~Linda (and Mike) O, Burlington

<https://www.pearlandpineretirement.com/about-us/>

People Are Talking About Us



It was an honour to help dispense of Agnes' items after she passed away. She was so loved at LaSalle Park Retirement Community! "Thanks, Mary! We are so grateful that Stephanie (Stephanie Spring, Executive Director, LaSalle Park) referred you to us! You took care of everything.

We would have been all over the place. You are highly resourceful. This was a quick move and you sourced out movers and places to donate all of our mom's items on short notice. You pulled everything together for us. You are so friendly, I felt like I knew you when we first started talking. We could not have done this without you." ~Elisabeth and Bill, Agnes' kids

<https://www.lasalleparkretirement.com/about-us/>



Another fun move into Revera Birkdale Place Retirement Residence today!

"Thanks Mary for an organized and smooth move today. I am really impressed! You are so helpful. You and your movers have great personalities. You all seemed like you were enjoying the day. You are so organized and easy

to work with. You "go with the flow" easily. I felt "at home" as soon as I walked in the door." ~Ann B., Milton, ON

<https://www.reveraliving.com/find-a-residence/ontario/milton/birkdale-place/>