

# People Are Talking About Us



Nice move to [LaSalle Park Retirement Community](#) yesterday!

“I met Mary through my church. The team did a great job. Lee-Anne was very patient with me . Everything fit in nicely. The team was quick and the move was fast. I was very happy.”

~Barbara D. | [Signature Retirement Living](#)



Another great move to Pearl & Pine Retirement By Signature residence!

"Our move to Pearl and Pine Retirement was seamless. Mary and her team met with us, helped us pack up our memories and set us up in our new home.”

~ Stu and Thelma | [Pearl and Pine Retirement Residence Signature Retirement Living](#)



Fun move into Revera Birkdale Place Retirement Residence today.

“Thank you to Yvonne at Birkdale for recommending Downsizing Solutions. The team was very organized and efficient and in great spirits. No time was wasted. The team treated each other with respect and also to us.

Thank you for packing up our donations and taking them to Habitat for Humanity. What a job it was moving our belongings down a flight of stairs to your truck. The set up was done very quickly and looks better than we imagined. Thank you for taking such great care with our belongings.”

~ Barb C, Milton | [Revera Birkdale Place Retirement Residence Revera Inc.](#)



**Another great move to Pearl & Pine Retirement Residence!**

"I wanted to thank you for the move you and your team did for my father into Pearl and Pine. It couldn't have gone better. Walking into Dad's new unit at the end of the day and seeing everything settled made the entire experience easy and peaceful. Juggling family life and helping elderly parents can be stressful at times, and you and your team relieved so much of that in this move."

Thank you, Kate M, Burlington

[Pearl & Pine Retirement Residence Signature Retirement Living](#)



**A great move to [Amica Stoney Creek](#) today!**

"This was the second move by Downsizing Solutions for my aunt. Thanks for coming to the rescue again! We were very happy with the service last time and very happy again this time! The suite feels like home for my aunt seeing familiar things around her just like her previous suite. Thank you again for making the move so comfortable."

~ Diana, Burlington | [Amica Stoney Creek](#)



"Thank you to Sarah Logue for recommending Downsizing Solutions. We have lived in our home for 24 years and needed a little help. Thank you for packing up our belongings and prepping our house for sale. The team was efficient, professional and quick. Thank you."

~ Maurice, Burlington | [Sarah Logue](#)



### **Another great move to Pearl & Pine Retirement Residence!**

“Mom and I needed someone we could trust to move her out of a sizable apartment full of decades of collected stuff and into a perfect-sized suite at Pearl & Pine Retirement Living. And it had to happen in just over a week!! Mary and her team at Downsizing Solutions exceeded all expectations and Mom is in her new home with everything she needs.

T And it was all unpacked and put away with her in mind. The team also made sure anything she didn't need was donated appropriately.

I am forever grateful to Downsizing Solutions for their kindness, efficiency and professionalism.” ~ Maureen C, Burlington

[Pearl & Pine Retirement Residence](#) | [Signature Retirement Living](#)



“Thanks to Lori VanDinther and Kimberley Hall for referring Downsizing Solutions to me for my pack up/house prep and move!

Mary, you and your team were amazing. Everyone was efficient, friendly and great to work with. Your movers were so nice and everyone worked so hard. Your team is so good and really quick. They are also so organized - they know exactly how to pack and unpack.

They have ideas that I don't have. They just know how to do it all. I just love the girls. They are all friendly and fun to work with. Everyone was very professional. I really liked the whole team.

You have a great taping system that really worked well. I have very delicate antique pieces and nothing was damaged at all. They even took the garbage away! I didn't even have to think. I sat back and they did all the work. They are like magic! Thank you so much.”

~ Lauren L, Burlington



**Massive house clear out this week. Good job team!**

“Thank you to one of Mary's previous clients for recommending Downsizing Solutions. I came in from out of town to my parents’ house and had to have it all packed up for donations, 50 years of stuff. Mary and her team were very courteous, efficient and detailed oriented. They thought two steps ahead and it was very nice. Thank you for coming to the rescue.” ~ Stuart M, Oakville



**Another great move into one of our favourite retirement communities!**

“Thank you to [Revera Birkdale Place Retirement Residence](#) for referring us to Downsizing Solutions and for your bonus offer of paying for our move! The packing was fantastic. The team was very good and thoughtful. They treated our items as if they were their own. The move today was unbelievably fast, and the team continued to care for things as their own while setting up.

The unpacking was very quick to have all things put away, pictures on the walls, bookshelves filled, bedroom and bathroom perfect! Thank you for taking the extra care dusting on set up. I can't say enough about the team. My sister will be very happy walking in and seeing her belongings in her new home. [Revera Inc.](#)



**Thanks [Sarah Logue Remax Team Logue - REMAX Escarpment Realty Inc.](#) for the referral to lovely Helen.**

We did numerous moves until she got settled into her forever home. "The movers first went to the house and then to the storage unit to pick up my things (that we had stored there). Then they went to my new condo to unload and unpack. The team worked so hard - they did the best job ever. I like my new bright home with a view. I would recommend Downsizing Solutions to anyone!" ~Helen S., Burlington



**Great pack up and move Jenn and Lee-Anne and Brian and John!** “My realtor, Marg Morren, referred us to Downsizing Solutions. We are so impressed with how everything was setup! The team was great! Their personalities are great! We were really nervous and the team put us at ease and we are believers!! We are so happy with our new home!”

[Chartwell Retirement Residences](#) | [Marg Morren](#)



**Thanks Lee-Anne and Brian and John for a great job on this one!**

“Mary, I just want to tell you how amazing your team is. The guys were great and they were very careful when moving things. Lee-Anne was incredible. She never stopped the whole time she was here and she was so thorough as well as extremely pleasant. I would not hesitate to recommend your company”. ~ Dorothy B, Mount Hope

Thanks for the referral Lori VanDinther. We love Dorothy!



**Thanks again for everything Mary... Never Fear Downsizing Solutions Is Here!”**

When my mother had to downsize and move into a one-room studio in an assisted living facility, my brother and I were at a loss for where to begin. Fortunately for us, Mary Dilly, owner of Downsizing Solutions, was recommended to us. She immediately took the lead and organized everything, and I mean everything.

Her team was prompt, meticulous and friendly. They packed, labelled, moved, unpacked, hung pictures...everything and I mean everything. In our initial conversation, I had told Mary that my brother and I would do all the unpacking and arranging of furniture, but it became clear that we were overwhelmed early in the process.

Downsizing Solutions to the rescue! Mary’s team had taken pictures of where everything was on every shelf and proceeded with lightening speed to unpack and place while we stood there like deer in the headlights. What I had thought was going to be a stressful, depressing day turned into a very positive and, dare I say, fun experience.

Mary’s exuberance, positive energy and complete knowledge of the job at hand inspired complete confidence and I highly recommend her company, her services, her ebullience and, above all, her professionalism.” ~Jim Armstrong, Oakville

[Revera Living - The Kensington Oakville](#)



**Thanks team for a great unpack/organization job for this lady!**

A friend of mine referred Downsizing Solutions to me. I called Mary and the team came quickly. I got more than I expected!! Everything was unpacked so well!! I can't believe the speed the team works at!! I am very happy with the job done and I would definitely refer Downsizing Solutions! You went above and beyond what I thought you would do!!"

~ Janice A, Oakville



**DID YOU KNOW that Revera Inc. has a special offer that may entitle you to a FREE move in when you use Downsizing Solutions?**

"Thanks to Revera for the bonus offer of paying for our move-in to Revera Appleby Place Retirement Residence this week! Thanks also for recommending Mary and her team at Downsizing Solutions. It is really nice they offer this service and it was a huge help. The team was great, very efficient, well organized and ahead of schedule.

The team went above and beyond to make sure the furniture was vacuumed, dusted and clean. It was breathtaking when I walked into my new home and saw all my belonging in it, instead of looking at an empty suite.

I would whole heartedly recommend Downsizing Solutions! Thank you for everything."

~ Lynn M, Burlington | [Revera Inc. Revera Appleby Place Retirement Residence](#)



**We just moved the loveliest couple into Revera - The Kensington Oakville Retirement Residence.**

“Mary, you were so very, very helpful! You were also so kind, patient, positive and bubbly - always with a smile on your face. You made all the difference! We didn’t want to leave our home of 39 years. We didn’t even know where to start.

The first time we met you, we knew you would take good care of us and you did. Your entire team were very kind and helpful. You all made us feel that everything was going to go smoothly and it did. We are so grateful that The Kensington referred you to us. We are so happy here. You have become a life-long friend to us. Thank you for everything. We could not have done this without you and your team.”

~Josephine and Rodney, Oakville

[\*The Kensington Oakville Retirement Residence\*](#) | [\*Revera Inc.\*](#)



“I was fortunate to have found Mary's company when I was moving my parents out of their home into the Kensington Retirement Residence. My mom was so stressed about moving out of the home she had lived in for almost 40 years. I reached out to Mary, explained how my mom was feeling about the move and from the first time they met, my mom had found a friend in Mary. Mary was incredible the way she put my mom at ease, understanding & patient talking to her

about the transition with kindness, Mary really appreciates how difficult this process is. She makes the transition seamless and handles the difficult decisions in such a caring way which takes the pressure off the rest of the family.

Mary has a solid, professional team working with her to ensure the whole process runs smoothly. You walk into your new home on moving day and it truly feels like home; it feels like you set everything up yourself. I tell anyone who is looking at moving their parents out of their home to give Mary a call. I can't recommend her enough!”

~Lesley H., Oakville



**Second move into Pearl & Pine Retirement Residence this week!** "Mary, you are such a delight to work with. We looked forward to your smiling face every day. You and your team couldn't have done anything better at either end of the move. The Superintendent from our former condo said it was the best move out she had ever seen. She also commented on the fact that the efficiency and expertise of your team was evident. When we arrived at Pearl and Pine, the unit was set up beyond our expectation. Even the pictures on the walls were very well located. In 60 years of marriage, we have moved more than 20 times and this is the best move we have ever had. Also, thanks to Pearl and Pine for this great referral

to your company! They have been fabulous to work with. Leigh-Anne, specifically, was amazing to work with. The staff here have made us feel so welcome. We are very impressed with the Executive Director, Shawna. The dining room staff and food is outstanding. We felt like this was our home the minute we arrived here. Thank you so much. We couldn't have done this without you." ~ Bob and Gail O, Burlington

[Signature Retirement Living](#) | [Pearl & Pine Retirement Residence](#)



**Another great move into Pearl & Pine Retirement By Signature today!** "I am speechless! I had no idea you could do everything you did. I wouldn't have known where to start. I was so nervous when Mary first came because I knew I had too much stuff and it was going to be a challenge for you. I actually felt sorry for you. Everyone on the team was so thoughtful, courteous, friendly, helpful and cooperative. Jenn, specifically, was amazing. Thank you to Pearl and Pine for referring Downsizing Solutions for my move!

From the minute they started to the minute they ended the move nothing could have been improved on. I could never have done this without them."

~ Joan A, Burlington | [Pearl & Pine Retirement Residence](#) [Signature Retirement Living](#)



**Thanks to the team for working so hard on this house prep for sale/clear out!** "Mary, everyone was great! Super friendly and super helpful. If they found something they thought might be emotionally valuable (even though slated for donation) they would ask me about it - like my late mother's recipe box. Everyone worked very hard. I like the way you completely finish the job - clean up, take garbage etc. Your movers are machines! I am grateful *Laurie Blaha* recommended you and your team."





### **Another great move with Sarah Logue!**

“I met Mary Dilly and Sarah Logue at the Seniors Expo on April 30 and then, by May 3rd, the process was started. Thank you to Downsizing Solutions for coming in to downsize me before my move. The team removed all donations out of my home. The work was very good. No problems and everything went smoothly. I was a little anxious the morning of my move but that all dissipated with the help of the team. The team is all so pleasant. I enjoyed working with them!

We had fun and some good laughs! I would absolutely recommend Downsizing Solutions!”

~Debbie B, Burlington | Sarah Logue [Team Logue - REMAX Escarpment Realty Inc.](#)



Joan and Bill spent a three-month trial stay at [Pearl & Pine Retirement Residence](#) and decided to make it their permanent home!

“With Downsizing Solutions at our side, the transition to our new home was simple and stress free - not only for us but for our family as well. Not only were Mary and her team efficient at helping us set up and prepare for the move, but they provided a great sense of care for ensuring this transition be as easy on us as possible, both physically and emotionally.

Not only was Mary available to us throughout the transition, she also went above and beyond to help when some external issues arose. Mary was a champion on our behalf and, thanks to her efforts, everything has now been happily remedied. With Mary and her team’s help, everything in our new place “feels like home”. We could not have done it without them. Thank you Mary and team!”

~ Joan and Bill B, Burlington | [Signature Retirement Living](#)